



RentalTec NV
Walemstraat 82A
2570 Duffel
Belgium
accounting@rentaltec.com
VAT: BE0698.865.402
IBAN: BE45 0689 1022 5189
BIC: GKCCBEBB
Company registration number:
0698.865.402

CAS RMA Request Form

Contact Details

Name
Email
Phone

Your Reference:

.....

Return shipping Address

Company Name
Street
.....
.....
ZipCode
City
Country
VAT nr

Invoice Address (If Different)

Company Name
Street
.....
.....
ZipCode
City
Country
VAT nr

Service Request

Product Type Maintenance
Description Calibration
Serial nr Repair (please comment)
Asset Nr Other (please comment)

Comments / problem encountered

.....
.....

Return Shipment method

Return Shipment By Rentaltec

If Rentaltec Should not perform the return shipment, please specify your preferred method and deselect the checkbox

The shipping cost will depend on the equipment serviced and will be charged as follows (applicable only for DACH, Benelux, France, and the UK):

Standard shipping for most equipment: €50
V2 or V3 Blowing Machines: €165
Anritsu PIM Analyzer: €85
Rosenberger PIM Alpha Base Unit: €100

If the serviced equipment is not one of our standard items, the shipping cost will be charged on a prorated basis. The final cost will be added to your invoice.

The general RentalTec NV terms and conditions apply on all our products and services. The RentalTec terms and conditions are available on request, or at www.rentaltec.com. This quotation is subject to availability, credit approval and export regulations. All prices are exclusive of local duties and taxes.

1. Unique to the 'Customer Asset Services' program are the following additional terms and conditions (And will not invalidate any of the Standard RentalTec T&C's – Which remain 100% applicable):

- a. A diagnostic fee of €200 is applicable and will always be charged if the item is beyond economical repair, or if the customer rejects the quote for repair, service, maintenance, or calibration. This fee is not added to the cost of the repair, service, maintenance, or calibration if the customer approves the quoted service or if it is Covered Under Rentaltec Warranty.
- b. Minimum TAT of 20 working days, subject to the outcome of the evaluation/diagnostic, and delays due to quote approval on behalf of the customer.
- c. Warranty of 6 months on the repair, if the same issue reoccurs and no extra damage is sustained. This will be subject to a case by case investigation and approval by the lab.
- d. If RentalTec has items from the customer in its possession (calibrations, repairs, inspection, etc.) and these items are to be forwarded or transported for any reason, the customer shall bear the risk of loss, theft, damage, perishing or deterioration during transport. Any CAS order Shipments performed by Rentaltec NV are shipped under the CPT incoterm. the goods are considered to be delivered when the goods have been handed over to the first or main carrier, so that the risk transfers to the Customer upon handing goods over to that carrier at the place of shipment in the country of Export.

2. Price List for Standard Services

a. The following is a list of standard services provided by Rentaltec NV and their respective costs. These services will be directly invoiced to the customer upon completion, with no need for a new quotation unless additional or different services are required.

b. If a cleaver is not listed separately on the CAS RMA request form, but is sent to us along with a splicer, the cleaver will be serviced and charged.

Item no.	Description	price
CAL-000000	3Z-Viavi RF Vision calibration	€550.00
CAL-000001	OTDR calibration	€580.00
CAL-000002	Cable and antenna analyser calibration	€370.00
CAL-000003	Anritsu PIM analyzer calibration	€580.00
CAL-000004	QUAD OTDR calibration	€685.00
CAL-000005	OSA calibration	€475.00
CAL-000006	PIM Alpha base unit calibration	€515.00
CAL-000007	PIM Alpha filter unit calibration	€295.00
CAL-000008	Copper and DSL tester maintenance + calibration	€370.00
CAL-000009	Optical handhelds - power meters, sources and attenuators calibration	€275.00
CAL-000010	1G/10G/100G transport testers calibration	€610.00
REP-000000	minimum cost for the start of a service	€210.00
REP-000001	splicer maintenance + electrode replacement (Fujikura and Sumitomo)	€485.00
REP-000002	ribbon splicer maintenance + electrode replacement (Fujikura)	€620.00
REP-000003	cleaver maintenance (Fujikura and Sumitomo)	€190.00
REP-000004	blade replacement (if required, extra for cleaver maintenance)	€90.00
REP-000008	3Z-Viavi RF Vision battery replacement	€410.00
REP-000009	USB or DC-in connector repair	€305.00
REP-000017	blowing machine (V0) maintenance + small parts	€475.00
REP-000020	blowing machine (V2-V3) maintenance + small parts	€620.00

b. For any service listed in the above price list, Rentaltec NV will proceed with the service and directly invoice the customer upon completion. The prices listed are final and will be billed as stated.

3. Additional Costs and New Quotations

a. If the requested service incurs any extra or unforeseen costs that are not covered by the standard price list, or if the customer requests services that are not listed, Rentaltec NV will provide a new quotation detailing the additional or different costs.

The customer must approve the new quotation before any of these services are rendered.

4. Acceptance of Terms

a. By agreeing to this document, the customer accepts these terms and conditions, including the price list and the direct invoicing policy. maintenance includes cleaning, battery charge, function check and firmware upgrade if applicable. All offered Services Are subject to evaluation.

This document needs to be returned fully completed including signature for approval of evaluation costs

Signature of authorized person

Name and title

Date